



We look forward to providing you with the very best experience and want your installation to be as special as your new countertops. Our Prestige Installation Service was designed to deliver high-marks as we perform the final steps of your countertop purchase.

1. **Priority Scheduling:** Most companies only schedule your installation after you get your kitchen templated. At StoneMark we know how important it is to perform to **your** schedule, so we give you field measure (template) AND installation dates at the same time.<sup>1</sup>
2. **Enhanced Seams:** Many stone companies cut seams on a stone saw and install them as is. A saw can leave micro chips on the top edge creating a less than great seam. At StoneMark we put all of our seams on our Northwood CNC routers and grind them with a special tool that removes as many chips as possible creating the best possible seam.
3. **Background-Checked Installers:** You don't want just anyone in your home and neither do we! All of our installers must pass a rigorous background check before assigning them to a job.
4. **Dressed for Success:** Speaking of installers, ours are the best dressed in town! They all wear a company uniform of khakis and a StoneMark shirt and their boots are covered with booties to protect your floors.<sup>2</sup>
5. **We Clean Up After Ourselves:** After your installation is complete, we'll make sure your new kitchen is spic and span so you can spend your time admiring our work, not cleaning up after us! We'll sweep your floors broom clean and vacuum up any dust that might have been created in the installation process.
6. **We Protect Your Home:** Our installers will lay down mats to protect your floors. If you are having other contractors in your home, we can cover your tops with a blue film protector to keep your new countertops safe from rusty toolboxes, belt buckles and other potential contractor scratch hazards.
7. **No Smoking:** Smoking is not permitted in our facility or at any job location. Our installers will never smoke in your home!

<sup>1</sup> Subject to availability of full job details.

<sup>2</sup> Except in cases where booties present a safety hazard/slip risk.